

Lesson & Cancellation Policy Agreement

- Seasonal, tuition-based lesson program Aug-May
- Regular weekly time slots offered Mon-Fri, may consider bi-weekly schedules to the select few who have been maintaining this type of schedule for a while
- \$40/lesson, payment for the month due on the 1st of the month
- Lesson structure will remain the same at approximately 1 hour and include: grooming, tacking, 30 mins of ride time, un-tacking, bathing, etc.
- Scheduled days off must be disclosed before the 1st of the month and will not be charged
- Methods of payment accepted: Cash, check, Zelle, Venmo, Cashapp, debit/credit through PayPal (3% fee applies)
- No lessons during summer camp from June-July; no lessons the week of Thanksgiving and Christmas
- NO make-up days offered if canceling with less than 24 hours' notice, few exceptions considered on a case-by-case basis
- If cancelling with at least 24-hour notice, make-up days offered but subject to availability and must be used within 30 days, lessons will not be credited to the next month
- NO cancellations due to weather, temperature, etc. Rare exceptions apply, i.e. tropical storms and hurricanes
- Indoor or unmounted horsemanship lessons offered on rainy days, extreme heat or extreme cold
- NO refunds, but will consider transferring pre-paid lesson plans on a case-by-case basis
- In the rare event lessons are cancelled by the instructor, make-up lessons will be scheduled or credited on next invoice
- 15% discount for paying by semester (Aug-Dec, Jan-May) cannot be combined with any other discount or special offer. Scheduled days off still need to be disclosed by the 1st of the month every month, cancellation policy still enforced
- 10% discount on summer camp and farm club for regular lesson students

Participant Name: _____

Participant Signature: _____ Date: _____